

# Satisfaction with Student Hostel Spring 2019

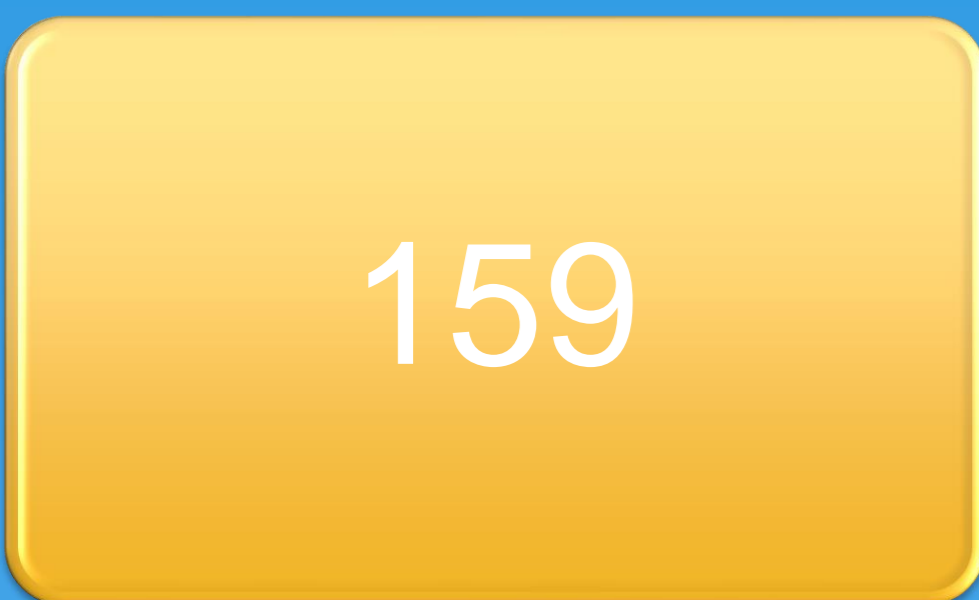
## Introduction

**Online questionnaire** was conducted 16-30 April, 2019, in Google Forms.

**Target group:** Student hostel residents.

**Questions:** General data of the respondents, the period of staying in the student hostel and with how many people in the room, renting an apartment during the studies, respondents general satisfaction with living conditions, satisfaction with different factors, computers for general use, preparation of food in the kitchen, environmental sustainability, satisfaction with various aspects in the student hostel, recommendations.

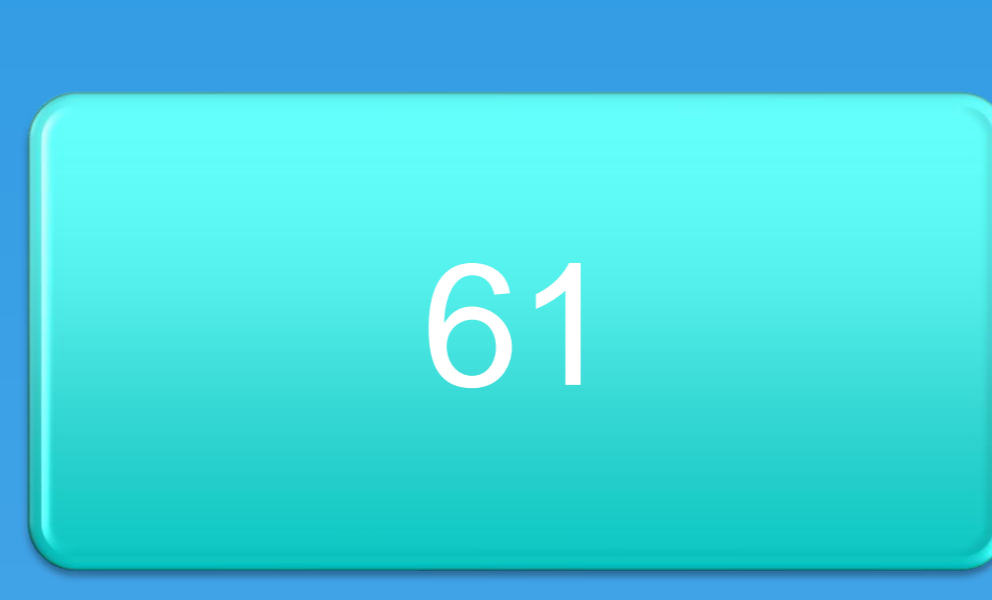
Number of  
Questionnaires  
Sent



Response Activity



Number of Respondents



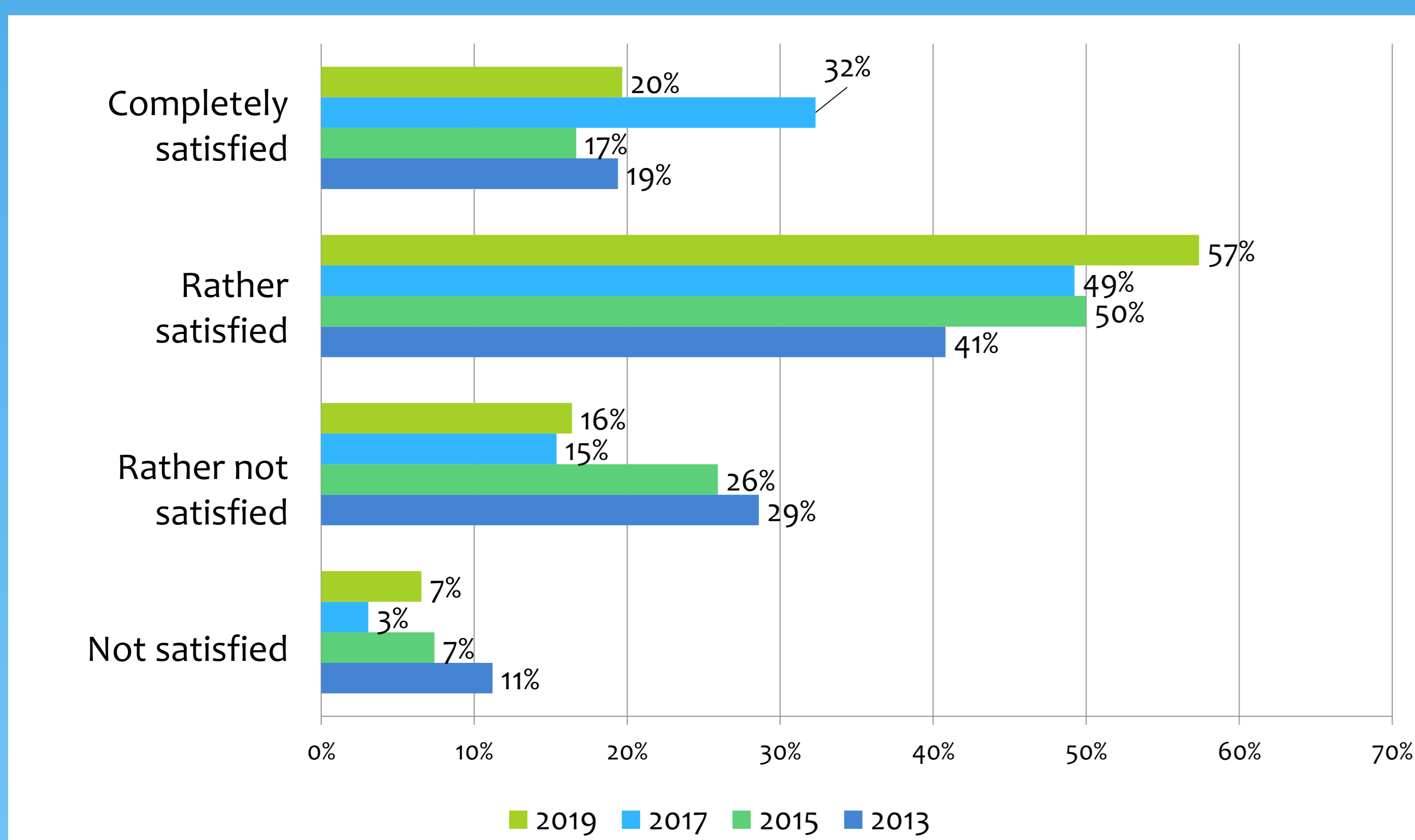
Estonian students 51

Foreign students 10

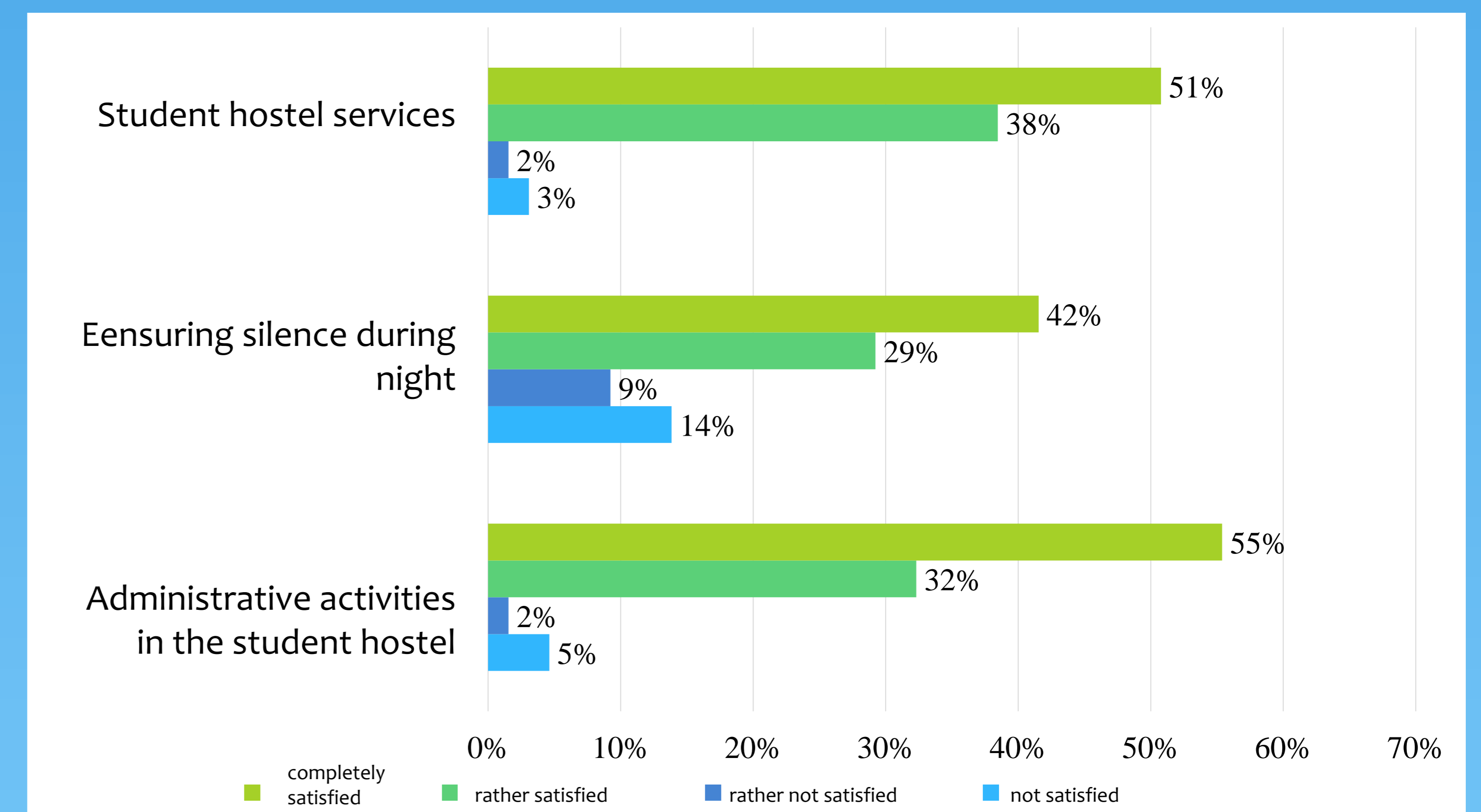
## Results

General evaluations to overall satisfaction with living conditions and satisfaction with different factors: on a scale from 1 to 4, 4= completely satisfied, 3= rather satisfied, 2= rather not satisfied, 1= not satisfied.

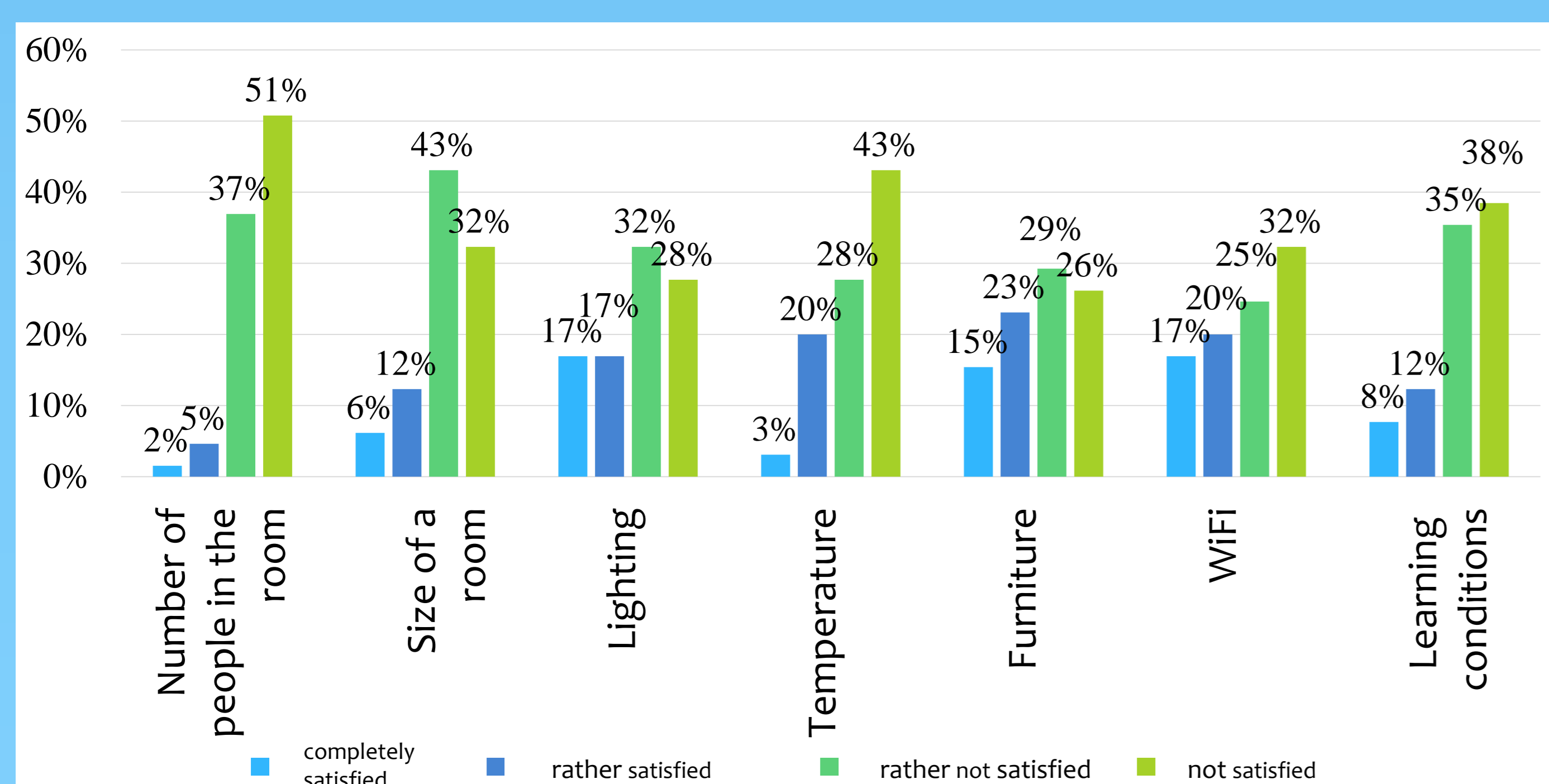
## General Satisfaction



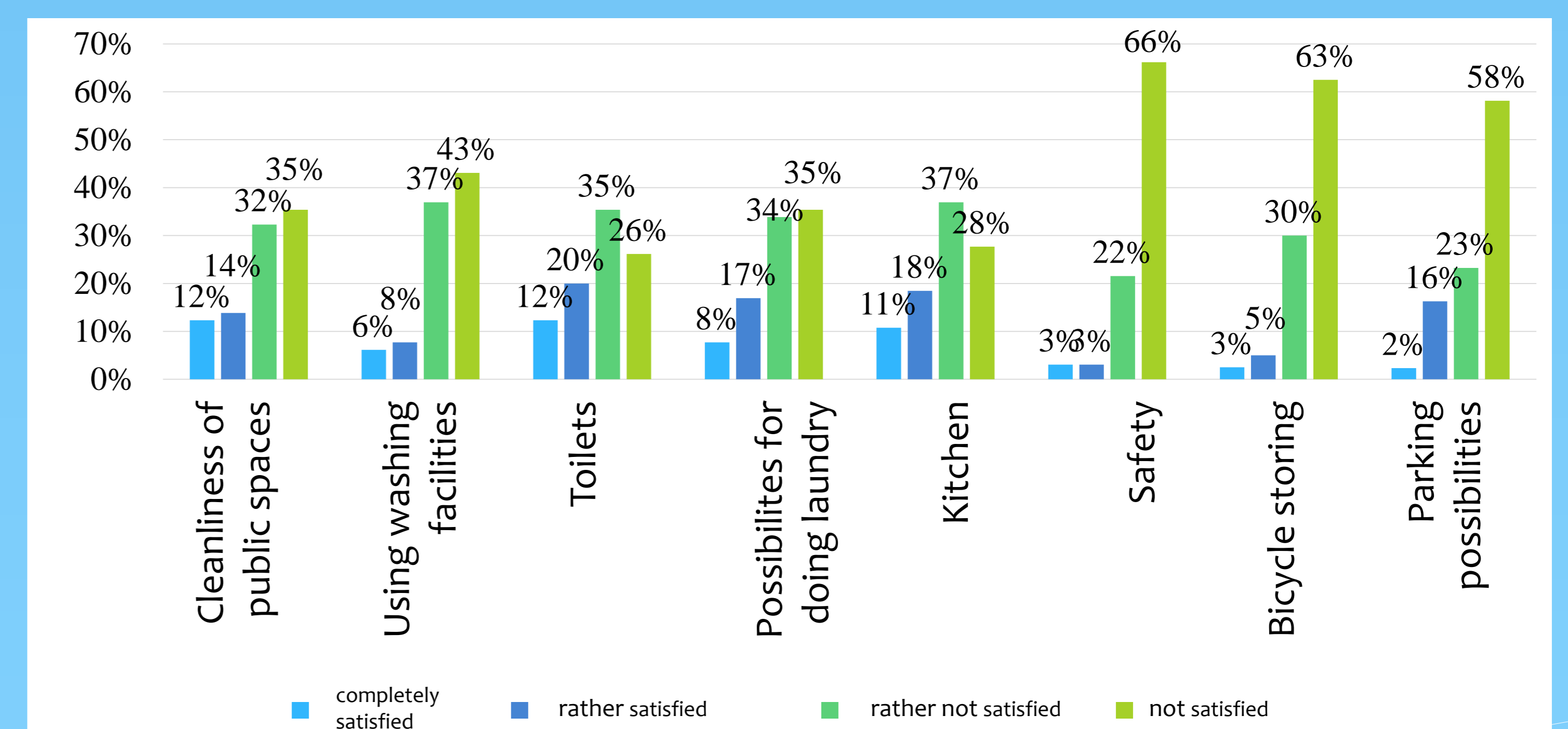
## Residents and Services



## Room Conditions



## Public Spaces



## What is Perceived as Good in the Student Hostel

- Affordable, good price and living conditions ratio
- Location
- Renovated rooms on the 5th floor
- Organisational aspects, Manager of the Hostel, staff
- Roommates
- Quiet/private
- Sleeping environment
- Washing facilities
- Cleanliness

## Improvement Recommendations

- Renovating rooms
- Improving the Wifi quality
- Improving the soundproofing of the rooms
- New furniture
- Management of the parking spaces
- Automatic lamp-time elongation
- Creating a common room
- Getting an electric kettle

Person responsible for compiling an action plan for the improvement areas: Student Hostel Manager.  
Next questionnaire: Spring 2021

More information:  
<https://ttk.ee/et/tagasiside-ja-parendustegevused>